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7 Attorney for Plaintiffs

8 **UNITED STATES DISTRICT COURT**  
9 **NORTHERN DISTRICT OF CALIFORNIA**

10  
11 **NICK MCKISSICK on behalf of A.M.;** )  
12 **individually and on behalf of all others** )  
13 **similarly situated,** )

14 **Plaintiff,** )

15 **vs.** )

**CLASS ACTION COMPLAINT**  
**JURY TRIAL DEMANDED**

16 **BYTEDANCE, INC.; BYTEDANCE** )  
17 **LTD.; TIKTOK LTD.; TIKTOK INC.;** )  
18 **TIKTOK PTE. LTD.; AND TIKTOK** )  
19 **U.S. DATA SECURITY, INC.,** )

20 **Defendants.** )

21 Plaintiff NICK MCKISSICK on behalf of A.M. brings this Class Action  
22 Complaint against Defendants Bytedance, Inc.; Bytedance, Ltd.; TikTok, Ltd.;  
23 TikTok, Inc.; TikTok PTE. Ltd.; and TikTok U.S. Data Security, Inc. (“Defendants”)  
24 as individuals and on behalf of all others similarly situated, and allege, upon personal  
25 knowledge as to Plaintiffs’ own actions and to counsels’ investigation, and upon  
26 information and belief as to all other matters, as follows:  
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28

**STATEMENT OF FACTS**

1  
2 1. Plaintiff brings this class action against Defendants for its failure  
3 disclose that it collects and sells personally identifiable information (“PII”) of  
4 millions of minor children, without the consent of the minors or their parents,  
5 including, but not limited to: name, age, profile image, password, email, phone  
6 number, address, “approximate” location, social media account information, phone  
7 and social media contacts, messages sent to and received from other TikTok users,  
8 information in the clipboard of a user’s device, and payment card numbers.  
9  
10

11 2. Upon information and belief, Defendants collects and sells access to this  
12 personal data without the minors’ or their parents’ notice, knowledge, or consent.  
13

14 **A. The Children’s Online Privacy Protection Act and the COPPA Rule**  
15 **Require That TikTok Provide Parental Notice and Gain Parental**  
16 **Consent Before Collecting or Using Children’s Personal**  
17 **Information.**

18 3. TikTok collects and uses these young children’s Personal Information  
19 without providing direct notice to their parents or gaining their parents’ verifiable  
20 consent, in violation of the Children’s Online Privacy Protection Act of 1998  
21 (“COPPA”) and Children’s Online Privacy Protection Rule (“Rule” or “COPPA  
22 Rule”), a federal statute and regulations that protect children’s privacy and safety  
23 online. It also defies an order that this Court entered in 2019 to resolve a lawsuit in  
24 which the United States alleged that TikTok Inc.’s and TikTok Ltd.’s predecessor  
25 companies similarly violated COPPA and the COPPA Rule by allowing children to  
26 create and access accounts without their parents’ knowledge or consent, collecting  
27  
28

1 data from those children, and failing to comply with parents’ requests to delete their  
2 children’s accounts and information.

3  
4 4. TikTok continues to violate COPPA. Last month, the Department of  
5 Justice filed a new lawsuit against TikTok for violating COPPA and illegally  
6 collecting and using young children’s Personal Information. *See United States v.*  
7  
8 *Bytedance, Ltd., et. al.* (Case No. 2:24-cv-06535-ODW-RAO) (C.D. Cal.) (Wright,  
9 J.).

10 5. The COPPA Rule sets requirements for any “operator of a Web site or  
11 online service directed to children, or any operator that has actual knowledge that it is  
12 collecting or maintaining Personal Information from a child [under the age of 13].”  
13 Section 312.3 of COPPA Rule, 16 C.F.R. §§ 312.3.

14  
15  
16 6. The COPPA Rule requirements apply to TikTok. TikTok is directed to  
17 children, and TikTok has actual knowledge that it is collecting Personal Information  
18 from children.

19  
20 7. The COPPA Rule has two requirements that are pertinent to this case:  
21 (1) parental notice and (2) parental consent.

22  
23 8. First, pursuant to the COPPA Rule, TikTok must provide direct notice to  
24 parents, notifying them of “what information it collects form children, how it uses  
25 such information and its disclosure practices for such information.” 16 C.F.R. §§  
26 312.3(a); 312.4.  
27  
28

1 9. Second, pursuant to the COPPA Rule, TikTok must “[o]btain verifiable  
2 parental consent prior to any collection, use, and/or disclosure of Personal  
3 Information from children.” 16 C.F.R. §§ 312.3(b); 312.5.

5 10. The COPPA Rule defines “Personal Information,” as “[I]ndividually  
6 identifiable information about an individual collected online, including:

- 7 • A first and last name;
- 8 • A home or other physical address including street name and name of a  
9 city or town;
- 10 • Online contact information as defined in this section;
- 11 • A screen or user name where it functions in the same manner as  
12 online contact information, as defined in this section;
- 13 • A telephone number;
- 14 • A Social Security number;
- 15 • A persistent identifier that can be used to recognize a user over time  
16 and across different Web sites or online services. Such persistent  
17 identifier includes, but is not limited to, a customer number held in a  
18 cookie, an Internet Protocol (IP) address, a processor or device serial  
19 number, or unique device identifier;
- 20 • A photograph, video, or audio file where such file contains a child's  
21 image or voice;
- 22 • Geolocation information sufficient to identify street name and name  
23 of a city or town; or
- 24 • Information concerning the child or the parents of that child that the  
25 operator collects online from the child and combines with an identifier  
26 described in this definition.”

27 Section 312.2 of COPPA Rule, 16 C.F.R. § 312.2.

1 11. Plaintiff uses the same definition of “Personal Information” from  
2 Section 312.2 of the COPPA Rule for this Complaint.

3  
4 12. 33. The COPPA Rule defines “Child” as “an individual under the age of  
5 13.” Section 312.2 of COPPA Rule, 16 C.F.R. § 312.2.

6 **B. TikTok has Repeatedly and Persistently Violated COPPA and**  
7 **Otherwise Collected the Personal Information of Minors Without**  
8 **Notice to, Or Consent of, Parents.**

9 13. TikTok’s predecessor Musical.ly launched in 2014. Musical.ly was a  
10 social media platform where users could create and share short lip-sync videos.

11 14. By 2016, New York Times tech reporter John Herrman wrote an article  
12 about the prevalence of young children on Musical.ly, explaining that “[w]hat is  
13 striking about the app, though, is how many of its users appear to be even younger  
14 than [13].”<sup>1</sup>

15  
16  
17 15. Mr. Herrman wrote:

18 The app does not collect or show the age of its users, but some of its top-  
19 ranked users, whose posts routinely collect millions of likes, called hearts,  
20 appear from their videos and profile photos to be in grade-school. Until  
21 recently, the app had a feature that suggested users to follow based on their  
location. In New York, that feature revealed a list composed largely not just of  
teenagers, but of children.<sup>2</sup>

22 16. The CEO of a social media advertising agency told the New York Times  
23 that with Muscial.ly users, “you’re talking about first, second, third grade.”<sup>3</sup>

24  
25  
26  
27 <sup>1</sup> Josh Herrman, Who’s Too Young for an App? Musical.ly Tests the Limits, New York  
Times, Sept. 16, 2016, <https://www.nytimes.com/2016/09/17/business/media/a-social-network-frequented-by-children-tests-the-limits-of-online-regulation.html>.

28 <sup>2</sup> *Id.*

<sup>3</sup> *Id.*

1 17. As Musical.ly was gaining popularity among elementary school kids in  
2 the United States, Beijing-based ByteDance Ltd. created TikTok in 2017. On  
3 November 9, 2017, ByteDance Ltd. purchased Musical.ly for almost \$1 billion. On  
4 August 2, 2018, TikTok merged with Musical.ly, consolidating the accounts and data  
5 into one application.  
6

7  
8 18. In February 2019, the United States Department of Justice filed a  
9 complaint against TikTok's predecessors, Musical.ly and Musical.ly, Inc., alleging  
10 violations of the COPPA Rule and Section 5 of the FTC Act, 15 U.S.C. § 45.  
11

12 19. The Department of Justice alleged that TikTok's Musical.ly  
13 predecessors had collected and used Personal Information from children younger than  
14 13 in violation of COPPA, including by (1) failing to directly notify parents of the  
15 information it collects online from children under 13 and how it uses such  
16 information and (2) failing to obtain verifiable parental consent before any collection  
17 or use of Personal Information from children under 13. *United States v. Musical.ly, et*  
18 *al.*, No. 2:19-cv-01439-ODW-RAO (C.D. Cal. Feb. 27, 2019) (Dkt. No. 1).  
19  
20

21 20. In March 2019, the Honorable Otis D. Wright II entered a Stipulated  
22 Order for Civil Penalties, Permanent Injunction, and Other Relief against TikTok's  
23 predecessors. *Id.* at Dkt. No. 10 (2019 Permanent Injunction).  
24

25 21. As part of the 2019 Permanent Injunction, TikTok's predecessors were  
26 enjoined from violating the COPPA Rule, including by (1) "failing to make  
27 reasonable efforts, taking into account available technology, to ensure that a parent of  
28

1 a child receives direct notice of Defendants’ practices with regard to the collection,  
2 use, or disclosure of Personal Information from children” and (2) “failing to obtain  
3 verifiable parental consent before any collection, use, or disclosure of Personal  
4 Information from children.” 2019 Permanent Injunction at 8.

6 22. In 2019, Musical.ly was renamed TikTok Ltd., and Musical.ly Inc. was  
7 renamed TikTok Inc. This renaming did not change the companies’ obligations under  
8 the 2019 Permanent Injunction.  
9

10 **C. Despite the Permanent Injunction, TikTok Collects and Uses**  
11 **Children’s Personal Information Without Parental Notification or**  
12 **Consent.**

13 23. Despite the 2019 Permanent Injunction, millions of American minor  
14 children, particularly those under the age of 13, continue to join TikTok. And,  
15 TikTok continues to collect and use their Personal Information.  
16

17 24. When users create a TikTok account, TikTok uses an “age gate” and  
18 requires that the user provide their birthday – the day, month, and year.  
19

20 25. Since at least March 2019, if a Child enters a birthday that indicates that  
21 they are 13 years old or over, then they are provided with a regular TikTok account.  
22

23 26. Since at least March 2019, if a Child enters a birthday that indicates that  
24 they are younger than 13 years old, then they are provided with a “TikTok For  
25 Younger Users” or “Kids Mode” account. TikTok does not notify parents or obtain  
26 parental consent for Kids Mode accounts.  
27  
28

1 27. Children with Kids Mode accounts can view videos but cannot post  
2 videos.

3  
4 28. TikTok’s “age gate” is insufficient. Other than asking for their birthday,  
5 TikTok makes no other attempt during the sign-in process to verify the user’s age.

6 29. TikTok and its employees have long known that children misrepresent  
7 their ages to pass through TikTok’s age gate, and that despite other measures  
8 purportedly designed to remove children from the platform, children are ubiquitous  
9 on TikTok.  
10

11  
12 30. TikTok’s internal company data and documents classified 18 million of  
13 its 49 million daily users in the United States as being 14 years or younger.<sup>4</sup> That  
14 number is likely much higher given the inadequacies of TikTok’s age gate.

15  
16 31. A former TikTok employee said that TikTok employees had pointed out  
17 videos from children who appeared to be younger than 13 that were allowed to  
18 remain online for weeks.<sup>5</sup>

19  
20 32. Defendants use human content moderators to review flagged accounts  
21 that potentially belong to children. In January 2020, for example, a TikTok moderator  
22 recognized that Defendants maintain accounts of children despite the “fact that we  
23 know the user is U13,” *i.e.*, under the age of 13, so long as the child’s profile does not  
24 admit that fact explicitly.  
25

26 \_\_\_\_\_  
27 <sup>4</sup> Raymond Zhong & Sheera Frenkel, A Third of TikTok’s U.S. Users May Be 14 or  
28 Under, Raising Safety Questions, New York Times, Aug. 14, 2020,  
<https://www.nytimes.com/2020/08/14/technology/tiktok-underage-users-ftc.html>.

<sup>5</sup> *Id.*



1 33. Another employee admitted that TikTok moderators were required to  
2 ignore any “external information” indicating that a user under review is a child.

3  
4 34. As another example, in a July 2020 chat, one of Defendants’ employees  
5 circulated the profiles of numerous underage users he had identified “literally through  
6 one minute of scanning,” noting “[t]his is incredibly concerning and needs to be  
7 addressed immediately.”  
8

9 35. TikTok utilizes internal algorithms to predict user’s ages based on their  
10 online behavior. However, TikTok refuses to use its age-prediction algorithm to  
11 identify children under the age of 13 and stop them from using regular TikTok  
12 accounts.  
13

14 36. Furthermore, until at least May 2022, TikTok allowed consumers to  
15 avoid the age gate when creating a TikTok account by allowing consumers to use  
16 login credentials from certain third-party online services, including Instagram and  
17 Google. Children were permitted to create TikTok accounts without entering their  
18 birthday if they used login credentials from Google. However, Google allowed  
19 children under the age of 13 to create Google accounts with parental consent to use  
20 Google.  
21  
22  
23

24 37. Regardless of whether a Child uses a regular TikTok account or a Kids  
25 Mode account, TikTok violates the COPPA Rule by collecting and using their  
26 Personal Information without parental notice and consent.  
27  
28

1 38. TikTok’s insufficient age verification policies resulted in millions of  
2 Children gaining access to regular TikTok accounts and to the adult content and  
3 features of a regular TikTok account.  
4

5 39. For Children with regular TikTok accounts, TikTok collects Personal  
6 Information about them, including first and last name, age, email address, phone  
7 number, persistent identifiers for the device(s) used to access TikTok, social media  
8 account information, and profile image(s), as well as photographs, videos, and audio  
9 files containing the user’s image and voice and the metadata associated with such  
10 media (such as when, where, and by whom the content was created), usage  
11 information, device information, location data, image and audio information,  
12 metadata, and data from cookies and similar technologies that track users across  
13 different websites and platforms.  
14  
15  
16

17 40. For Children with Kids Mode accounts, TikTok still collects Personal  
18 Information about them, including several types of persistent identifiers, including IP  
19 address and unique device identifiers. TikTok also collects app activity data, device  
20 information, mobile carrier information, and app information from Children using  
21 Kids Mode accounts—which it combines with persistent identifiers and uses to amass  
22 profiles on children.  
23  
24

25 41. In August 2024, the Department of Justice filed a new complaint  
26 alleging that TikTok violated COPPA and the COPPA Rule, including by (1)  
27 knowingly creating accounts for children and collecting data from those children  
28

1 without first notifying their parents and obtaining verifiable parental consent; (2)  
2 failing to honor parents' requests to delete their children's accounts and information;  
3  
4 and (3) failing to delete the accounts and information of users it knows are children.

5 **D. TikTok Generates Revenue from Its Unlawful Conduct by Advertising to**  
6 **Children.**

7 42. TikTok is a short-form video social media platform.

8 43. In January 2024, TikTok reported that it had approximately 170 million  
9  
10 monthly active users in the United States.

11 44. TikTok earns a substantial amount of its revenue from advertising.

12 45. TikTok reported that it earned \$16 billion in revenue in the United States  
13  
14 in 2023.

15 46. TikTok uses the Personal Information collected from children (under the  
16  
17 age of 13) to target them with advertising.

18 47. TikTok targets users with specific advertisements by collecting  
19  
20 persistent identifiers about the users and combining the identifiers with other  
21  
22 information about the users.

23 48. In other words, TikTok targets specific advertisements to children  
24  
25 (under the age of 13) by violating COPPA. Thus, a substantial portion of the revenue  
26  
27 that TikTok earns from advertisements that are served on children (under the age of  
28  
13) is a direct and proximate result of TikTok's violation of COPPA.

49. TikTok's algorithm is trained on data collected from users via the  
TikTok platform and from third-party sources. Such data include videos viewed,

1 “liked,” or shared, accounts followed, comments, content created, video captions,  
2 sounds, and hashtags, as well as device and account settings such as language  
3 preference, country setting, and device type.

4  
5 50. TikTok combines this collected data with children’s persistent  
6 identifiers. The collected data is thus Personal Information. Section 312.2 of COPPA  
7  
8 Rule, 16 C.F.R. § 312.2.

9 51. TikTok also provides targeting options to advertisers that are based on  
10 this collected Personal Information.

11  
12 52. For example, for behavioral targeting, TikTok targets users based on  
13 their interactions with organic and paid content, including the types of videos the user  
14 viewed.

15  
16 53. For interest targeting, TikTok’s algorithm analyzes users’ long-term  
17 platform activities.

18 **E. Defendants Operate Under a Common Enterprise.**

19  
20 54. Defendants are a series of interconnected companies that operate the  
21 TikTok social media platform. Defendant ByteDance Ltd. is the parent and owner of  
22 Defendants ByteDance, Inc. and TikTok Ltd. TikTok Ltd. owns Defendants TikTok  
23 LLC and TikTok Pte. Ltd. TikTok LLC in turn owns Defendant TikTok Inc., which  
24 owns Defendant TikTok U.S. Data Security Inc.

25  
26 55. Upon information and belief, a group of ByteDance Ltd. and TikTok  
27 Inc. executives, including Zhang Yiming, Liang Rubo, Zhao Penyuan, and Zhu  
28

1 Wenjia, direct and control TikTok's core features and development. Since 2019,  
2 ByteDance Ltd. and TikTok Inc. have promoted TikTok in the United States,  
3 spending hundreds of millions of dollars on advertising, employing U.S.-based staff  
4 and executives, and developing and distributing TikTok to run on Apple and Android  
5 devices.  
6

7  
8 56. ByteDance Inc. and TikTok Inc. have responsibilities for developing,  
9 providing, and supporting TikTok in the United States.

10 57. TikTok Pte. Ltd. serves as the U.S. distributor of TikTok through the  
11 Apple App Store and Google Play Store.  
12

13 58. TikTok Ltd. identifies itself as the developer of TikTok in the Apple  
14 App Store, and TikTok Pte. Ltd. identifies itself as the developer of TikTok in the  
15 Google Play Store. The tiktok.com domain is registered to TikTok Ltd.  
16

17 59. Beginning in 2023, TikTok Inc. transferred Personal Information of  
18 children to TikTok U.S. Data Security Inc., which has maintained that data without  
19 notice to those children's parents or parental consent.  
20

21 60. Defendants share officers and directors. For example, TikTok Inc.'s  
22 chief executive officers between 2020 and the present (Kevin Mayer, V Pappas, and  
23 Shou Zi Chew), have simultaneously held senior positions at ByteDance Ltd., and  
24 ByteDance Ltd.'s chief executive officers (Zhang Yiming and Liang Rubo) have  
25 simultaneously served as directors of TikTok Ltd. TikTok Inc.'s Global Chief  
26 Security Officer, Roland Cloutier, also served as cyber risk and data security support  
27  
28

1 for ByteDance Ltd. ByteDance Inc. and TikTok Pte. Ltd.’s officers and directors  
2 have also overlapped with each other, and with officers and directors of TikTok Inc.  
3 Defendants intertwine their finances; for example, ByteDance Ltd. provides  
4 compensation and benefits to TikTok Inc.’s CEO, and TikTok Inc. employees  
5 participate in ByteDance Ltd.’s stock option plan.  
6

7  
8 61. Defendants have one centralized bank account for ByteDance Ltd.’s  
9 more than a dozen products, including TikTok. Defendants operate on a “shared  
10 services” model in which ByteDance Ltd. provides legal, safety, and privacy  
11 resources, including personnel. ByteDance’s largest shareholder, Zhang Yiming,  
12 signed the 2019 consent order with the United States on behalf of Musical.ly, TikTok  
13 Ltd.’s predecessor company.  
14

15  
16 62. Defendants have operated as a common enterprise while engaging in the  
17 unlawful acts and practices alleged below.  
18

19  
**JURISDICTION & VENUE**

20 63. This Court has subject matter jurisdiction over this action pursuant to the  
21 Class Action Fairness Act (“CAFA”), 28 U.S.C. § 1332(d)(2), because this is a class  
22 action wherein the amount in controversy exceeds the sum or value of \$5,000,000.00,  
23 exclusive of interest and costs, there are more than 100 members in the proposed  
24 class, and at least one member of the class is a citizen of a state different from each  
25 Defendant  
26  
27  
28

1           64. Defendant are each subject to personal jurisdiction in this district  
2 because they have substantial aggregate contacts throughout the United States and the  
3 state of California. Defendants have engaged, and continue to engage, in conduct that  
4 has a direct, substantial, reasonably foreseeable, and intended effect of causing injury  
5 to persons throughout the United States, and the state of California, and this District,  
6 and it purposely availed itself of the laws of the United States and the State of  
7 California.  
8

9  
10           65. Defendants are each subject to personal jurisdiction in this District  
11 because they purposely avail themselves of the privilege of conducting activities in  
12 the United States and the State of California and direct business activities toward  
13 consumers throughout the United States and the State of California. Furthermore,  
14 Defendants engaged and continue to engage in conduct that has a foreseeable,  
15 substantial effect throughout the United States, the State of California, and this  
16 District connected with its unlawful acts. Defendants operate as a common enterprise  
17 with Defendants TikTok Inc., TikTok U.S. Data Security Inc., and ByteDance, Inc.  
18 having principal places of business in California.  
19

20  
21  
22           66. Venue is proper in this District under 28 U.S.C §1391(b) because  
23 Plaintiff and thousands of potential Class Members reside in this District; Defendants  
24 transact business in this District; and Defendants intentionally avails itself of the laws  
25 within this District.  
26  
27  
28

**PARTIES**

1  
2           **67. Plaintiff Nick McKissick** is the father of A.M., age 16, a minor who  
3 used the TikTok mobile application (hereinafter “TikTok”). Plaintiff McKissick is a  
4 citizen of the state of California. At all relevant times, Plaintiff has been a resident of  
5 San Francisco, California.  
6

7  
8           **68.** During the Class Period, A.M. created and used TikTok accounts (while  
9 under the age of 13) and viewed content on the TikTok platform.

10           **69.** A.M. created a TikTok account at approximately 12 years old.

11  
12           **70.** During the Class Period, Defendants collected A.M.’s Personal  
13 Information for the purpose of tracking their activity and utilizing targeted  
14 advertisements.  
15

16           **71.** Defendants never obtained consent from nor notified A.M.’s parent and  
17 legal guardian, Plaintiff Nick McKissick, at any point prior to or during its collection  
18 and use of A.M.’s Personal Information.  
19

20           **72.** Defendants were bound by the 2019 Permanent Injunction that  
21 prohibited Defendants from collecting Personal Information from children under the  
22 age of 13, and therefore this conduct could not have reasonably been discovered  
23 earlier through investigation.  
24

25           **73. Defendant TikTok Inc.** is a California corporation with its principal  
26 place of business at 5800 Bristol Parkway, Suite 100, Culver City, California 90230.  
27  
28



1 TikTok Inc. transacts or has transacted business in this District and throughout the  
2 United States.

3  
4 74. **Defendant TikTok U.S. Data Security Inc.** is a Delaware corporation  
5 with its principal place of business shared with TikTok Inc. TikTok U.S. Data  
6 Security Inc. transacts or has transacted business in this District and throughout the  
7 United States.

8  
9 75. **Defendant ByteDance Ltd.** is a Cayman Islands company. It has had  
10 offices in the United States and in other countries. ByteDance Ltd. transacts or has  
11 transacted business in this District and throughout the United States.

12  
13 76. **Defendant ByteDance Inc.** is a Delaware corporation with its principal  
14 place of business at 250 Bryant Street, Mountain View, California, 94041.  
15 ByteDance Inc. transacts or has transacted business in this District and throughout the  
16 United States.

17  
18 77. **Defendant TikTok Pte. Ltd.** is a Singapore company with its principal  
19 place of business at 8 Marina View Level 43 Asia Square Tower 1, Singapore,  
20 018960. TikTok Pte. Ltd. transacts or has transacted business in this District and  
21 throughout the United States.

22  
23  
24 78. **Defendant TikTok Ltd.** is a Cayman Islands company with its principal  
25 place of business in Singapore or Beijing, China. TikTok Ltd. Transacts or has  
26 transacted business in this District and throughout the United States.

27  
28 ///

1 **CLASS ALLEGATIONS**

2 79. Plaintiff brings this nationwide class action individually, and on behalf  
3  
4 of all similarly situated individuals, pursuant to Rule 23(b)(2), 23(b)(3), and 23(c)(4)  
5 of the Federal Rules of Civil Procedure.

6 80. The Classes that Plaintiff seeks to represent are defined as follows:  
7

8 **Nationwide Class**

9 All United States residents (who were younger than 13 years old when  
10 they used TikTok) from whom Defendants collected and/or used  
11 Personal Information during the Class Period without notifying their  
12 parents and obtaining verifiable parental consent beforehand (the  
13 “Class”).

14 **California Subclass**

15 All California residents (who were younger than 13 years old when  
16 they used TikTok) from whom Defendants collected and/or used  
17 Personal Information during the Class Period without notifying their  
18 parents and obtaining verifiable parental consent beforehand (the  
19 “California Subclass”).

20 81. Collectively, the Class and California Subclass are referred to as the  
21 “Classes” or “Class Members.”

22 82. Excluded from the Classes are the following individuals and/or entities:  
23 Defendants and Defendants’ parents, subsidiaries, affiliates, officers and directors,  
24 and any entity in which Defendants has a controlling interest; all individuals who  
25 make a timely election to be excluded from this proceeding using the correct protocol  
26 for opting out; and all judges assigned to hear any aspect of this litigation, as well as  
27 their immediate family members.  
28

1 83. Plaintiff reserves the right to amend the definitions of the Classes or add  
2 a Class or Subclass if further information and discovery indicate that the definitions  
3 of the Classes should be narrowed, expanded, or otherwise modified.  
4

5 84. Numerosity: The members of the Classes are so numerous that joinder of  
6 all members is impracticable, if not completely impossible. The members of the  
7 Classes are so numerous that joinder of all of them is impracticable. While the exact  
8 number of Class Members is unknown to Plaintiffs at this time and such number is  
9 exclusively in the possession of Defendant, upon information and belief, millions of  
10 minor individuals are implicated.  
11

12  
13 85. Common questions of law and fact exist as to all members of the Classes  
14 and predominate over any questions affecting solely individual members of the  
15 Classes. The questions of law and fact common to the Classes that predominate over  
16 questions which may affect individual Class Members, includes the following:  
17

- 18
- 19 a. Whether TikTok has or had a practice of collecting Personal Information  
20 from children who were younger than 13 years old without notifying  
their parents and obtaining verifiable parental consent beforehand;
  - 21 b. Whether TikTok has or had a practice of using Personal Information  
22 from children who were younger than 13 years old without notifying  
their parents and obtaining verifiable parental consent beforehand;
  - 23 c. Whether TikTok's practices violate the Children's Online Privacy  
24 Protection Act of 1998 ("COPPA") and the Children's Online Privacy  
25 Protection Rule ("COPPA Rule");
  - 26 d. Whether TikTok engaged in unlawful business practices;
  - 27 e. Whether TikTok engaged in unfair business practices;
- 28

1 f. Whether TikTok has unjustly received and retained monetary benefits  
2 from Plaintiff's minor child and Class Members by profiting off the use  
3 of their Personal Information; and

4 g. Whether Class Members are entitled to damages and/or restitution, and  
5 if so, the method of computing damages and/or restitution.

6 86. Typicality: Plaintiff's claims are typical of those of the other members of  
7 the Classes because Plaintiff, like every other Class Member, was exposed to  
8 virtually identical conduct and now suffers from the same violations of the law as  
9 each other member of the Classes.

10 87. Policies Generally Applicable to the Class: This class action is also  
11 appropriate for certification because Defendants acted or refused to act on grounds  
12 generally applicable to the Classes, thereby requiring the Court's imposition of  
13 uniform relief to ensure compatible standards of conduct toward the Class Members  
14 and making final injunctive relief appropriate with respect to the Classes as a whole.  
15 Defendants' policies challenged herein apply to and affect Class Members uniformly  
16 and Plaintiff's challenges of these policies hinges on Defendants' conduct with  
17 respect to the Classes as a whole, not on facts or law applicable only to Plaintiff.  
18  
19  
20

21 88. Adequacy: Plaintiff will fairly and adequately represent and protect the  
22 interests of the Class Members in that Plaintiff has no disabling conflicts of interest  
23 that would be antagonistic to those of the other Class Members. Plaintiff seeks no  
24 relief that is antagonistic or adverse to the Class Members and the infringement of the  
25 rights and the damages suffered are typical of other Class Members. Plaintiff has  
26 retained counsel experienced in complex class action and data breach litigation, and  
27  
28

1 Plaintiff intends to prosecute this action vigorously.

2 89. Superiority and Manageability: The class litigation is an appropriate  
3 method for fair and efficient adjudication of the claims involved. Class action  
4 treatment is superior to all other available methods for the fair and efficient  
5 adjudication of the controversy alleged herein; it will permit a large number of Class  
6 Members to prosecute their common claims in a single forum simultaneously,  
7 efficiently, and without the unnecessary duplication of evidence, effort, and expense  
8 that hundreds of individual actions would require. Class action treatment will permit  
9 the adjudication of relatively modest claims by certain Class Members, who could  
10 not individually afford to litigate a complex claim against large corporations, like  
11 Defendants. Further, even for those Class Members who could afford to litigate such  
12 a claim, it would still be economically impractical and impose a burden on the courts.

13 90. The nature of this action and the nature of laws available to Plaintiff and  
14 Class Members make the use of the class action device a particularly efficient and  
15 appropriate procedure to afford relief for the wrongs alleged because Defendants  
16 would necessarily gain an unconscionable advantage since Defendants would be able  
17 to exploit and overwhelm the limited resources of each individual Class Member with  
18 superior financial and legal resources; the costs of individual suits could  
19 unreasonably consume the amounts that would be recovered; proof of a common  
20 course of conduct to which Plaintiff was exposed is representative of that experienced  
21 by the Classes and will establish the right of each Class Member to recover on the  
22  
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28

1 cause of action alleged; and individual actions would create a risk of inconsistent  
2 results and would be unnecessary and duplicative of this litigation.

3  
4 91. The litigation of the claims brought herein is manageable. Defendants'  
5 uniform conduct, the consistent provisions of the relevant laws, and the ascertainable  
6 identities of Class Members demonstrates that there would be no significant  
7  
8 manageability problems with prosecuting this lawsuit as a class action.

9 92. Adequate notice can be given to Class Members directly using  
10 information maintained in Defendants' records.

11  
12 93. Unless a Class-wide injunction is issued, Defendants may continue to act  
13 unlawfully as set forth in this Complaint.

14 94. Further, Defendants have acted on grounds that apply generally to the  
15 Classes as a whole, so that class certification, injunctive relief, and corresponding  
16 declaratory relief are appropriate on a class- wide basis.

17  
18 **CAUSES OF ACTION**

19  
20 **COUNT I**  
21 **UNJUST ENRICHMENT**  
22 **(On behalf of Plaintiff and the Classes v. All Defendants)**

23 95. Plaintiff re-alleges and incorporates by reference all the allegations  
24 contained in the foregoing paragraphs as if fully set forth herein.

25 96. By obtaining and reselling Plaintiff's and Class Members' PII,  
26 Defendants received a monetary benefit. Defendants knew that it could sell the PII  
27 for financial gain and has retained that benefit.

1 97. Defendants have unjustly received and retained monetary benefits from  
2 Plaintiff's minor child and Class Members by profiting off the use of their Personal  
3 Information under unjust circumstances such that inequity has resulted.  
4

5 98. Defendants have knowingly obtained benefits from Plaintiff's minor  
6 child and Class Members as alleged herein under circumstances such that it would be  
7 inequitable and unjust for TikTok to retain them.  
8

9 99. Defendants have been knowingly enriched by revenues and profits it  
10 received from unjustly and illegally collecting and using the Personal Information of  
11 children under the age of 13 to build profiles and target advertisements to those  
12 children.  
13

14 100. Defendants have failed to obtain legally valid consent from Plaintiff's  
15 minor child and Class Members to collect and use their Personal Information.  
16

17 101. Defendants will be unjustly enriched if they are permitted to retain the  
18 benefits derived from the illegal collection and usage of Plaintiff's minor child and  
19 Class Members' Personal Information.  
20

21 102. Plaintiff's minor child and Class Members are therefore entitled to relief,  
22 including disgorgement of all revenues and profits that TikTok earned as a result of  
23 its unlawful and wrongful conduct.  
24

25 **COUNT II**  
26 **INVASION OF PRIVACY, INTRUSION UPON SECLUSION**  
27 **(On Behalf of Plaintiff and the Classes Members v. All Defendants)**

28 103. Plaintiff re-alleges and incorporates by reference all the allegations  
contained in the foregoing paragraphs as if fully set forth herein.

1 104. As minor children, Plaintiff’s minor child and Class Members had a  
2 legitimate expectation of privacy in their personally identifying information. The PII  
3 of Plaintiff’s minor child and Class Members are a private matter. Plaintiff and Class  
4 Members were entitled to the protection of this information.  
5

6 105. Defendants owed a duty to Plaintiff and Class Members to keep their PII  
7 confidential. Defendants had actual knowledge that they were obtaining, collecting,  
8 and using the personally identifying information of Plaintiff and Class Members.  
9

10 106. Plaintiff and Class Members had an objectively reasonable expectation  
11 that their personally identifying information would be protected and would remain  
12 private.  
13

14 107. Defendant—intentionally and with reckless disregard for Plaintiff’s and  
15 Class Members’ privacy—obtained, collected, used, and/or shared Plaintiff’s and  
16 Class Members’ personally identifying information, and did so in a manner that  
17 would be highly offensive to a reasonable person.  
18

19 108. Defendants acted with such intention and/or reckless disregard as to the  
20 safety of Plaintiff’s and Class Members’ PII to rise to the level of intentionally  
21 engaging in intrusion upon the seclusion of Plaintiff and Class Members.  
22

23 109. Plaintiff and Class Members have been damaged by the invasion of their  
24 privacy via intrusion upon seclusion in an amount to be determined at trial.  
25

26 ///

27 ///



1 **COUNT III**  
2 **INVASION OF PRIVACY, PUBLIC DISCLOSURE OF PRIVATE FACTS**  
3 **(On Behalf of Plaintiff and the Classes Members v. All Defendants)**

4 110. Plaintiff re-alleges and incorporates by reference all the allegations  
5 contained in the foregoing paragraphs as if fully set forth herein.

6 111. As minor children, Plaintiff's minor child and Class Members had a  
7 legitimate expectation of privacy in their personally identifying information. The PII  
8 of Plaintiff's minor child and Class Members are a private matter. Plaintiff and Class  
9 Members were entitled to the protection of this information from disclosure to  
10 unauthorized third parties.

11 112. Defendants owed a duty to Plaintiff and Class Members to keep their PII  
12 confidential.

13 113. Plaintiff and Class Members had an objectively reasonable expectation  
14 that their personally identifying information would be protected and would remain  
15 private.

16 114. Defendants permitted the public disclosure of Plaintiff's minor child's  
17 and Class Members' PII to unauthorized third parties.

18 115. The PII that was collected and disclosed without the Plaintiff's and Class  
19 Members' authorization was highly sensitive, private, and confidential. The public  
20 disclosure of the type of PII at issue here would be highly offensive to a reasonable  
21 person of ordinary sensibilities.

22 116. By permitting the unauthorized collection and disclosure, Defendants  
23 acted with reckless disregard for the Plaintiff's and Class Members' privacy, and  
24  
25  
26  
27  
28

1 with knowledge that such disclosure would be highly offensive to a reasonable  
2 person. Furthermore, the disclosure of the PII at issue was not newsworthy or of any  
3 service to the public interest.  
4

5 117. Defendants acted with such intention and/or reckless disregard as to the  
6 safety of Plaintiff's and Class Members' PII to rise to the level of intentionally  
7 engaging in the public disclosure of private facts of Plaintiff and Class Members.  
8

9 118. Plaintiff and Class Members have been damaged by the invasion of their  
10 privacy via public disclosure of private facts in an amount to be determined at trial.  
11

12 **COUNT IV**

13 **California's Invasion of Privacy Act ("CIPA"), Cal. Pen. Code §§ 630, et seq**  
14 **(On Behalf of Plaintiff and the California Subclass Members v. All Defendants)**

15 119. Plaintiff re-alleges and incorporates by reference all the allegations  
16 contained in the foregoing paragraphs as if fully set forth herein.  
17

18 120. Defendants' acts and practices complained of herein, engaged in for  
19 purpose of storing and tracking indefinitely the information of minor children,  
20 including, but not limited to: name, age, profile image, password, email, phone  
21 number, address, "approximate" location, social media account information, phone  
22 and social media contacts, messages sent to and received from other TikTok users,  
23 information in the clipboard of a user's device, and payment card numbers, without  
24 their consent or the consent of their parents or guardians, violated and continues to  
25 violate Cal. Pen. Code § 637.7.  
26  
27

28 ///

1 121. Cal. Pen. Code § 637.7(a) prohibits, among other things, the use of an  
2 electronic tracking device to determine the location or movement of a person. As  
3 used in Cal. Pen. Code § 637.7, “electronic tracking device” means “any device  
4 attached to a vehicle or other movable thing that reveals its location or movement by  
5 the transmission of electronic signals.” Cal. Pen. Code § 637.7(d).  
6

7  
8 122. Cal. Pen. Code § 637.7(a) also prohibits, among other things, “willfully  
9 and without the consent of all parties to the communication, or in any unauthorized  
10 manner,” reading, or attempting to read, or learning the contents or meaning of, any  
11 message.  
12

13 123. In direct violation of this prohibition, and without the consent of  
14 Plaintiff or the California Subclass Members, Defendants continued to record, store,  
15 and use the location and movement of Plaintiff’s minor child’s and Class Members’  
16 electronic devices and provide that information to third parties.  
17

18 124. Also in direct violation of this prohibition, and without the consent of  
19 Plaintiff or the California Subclass Members, Defendants continued to record, store,  
20 and use the messages sent to and received from Plaintiff’s minor child’s and Class  
21 Members’ electronic devices and provide that information to third parties.  
22

23  
24 125. As a result of Defendants’ violations of Cal. Pen. Code § 637.7, and  
25 pursuant to Cal. Pen. Code § 637.2, Plaintiff and Class Members are entitled to the  
26 following relief:  
27

28 126. A declaration that Defendants’ conduct violates CIPA;

1 127. Statutory damages and/or trebled actual damages;

2 128. Injunctive relief in the form of, inter alia, an order enjoining Defendants  
3 from collecting, storing, and transmitting data of Class Members to third parties in  
4 violation of CIPA;  
5

6 129. Injunctive relief in the form of, inter alia, an order requiring Defendants  
7 to destroy all data created or otherwise obtained from Class Members; and;  
8

9 130. An award of attorneys' fees and costs of litigation as provided by CIPA,  
10 the private attorney general doctrine existing at common law and also codified at  
11 California Civil Code Section 1021.5, and all other applicable laws.  
12

13 **COUNT V**

14 **California's Constitutional Right to Privacy**  
15 **(Plaintiff and the California Subclass Members v. All Defendants)**

16 131. Plaintiff re-alleges and incorporates by reference all the allegations  
17 contained in the foregoing paragraphs as if fully set forth herein.  
18

19 132. Plaintiff and the California Subclass Members have reasonable  
20 expectations of privacy in the personal affairs of minor children.

21 133. Defendants intentionally intruded on and into Plaintiff's and California  
22 Subclass Members' solitude, seclusion, right of privacy, or private affairs by  
23 intentionally collecting data from their minor children without the consent of the  
24 children or their parents or guardians.  
25

26 134. These intrusions are highly offensive to a reasonable person, because  
27 they disclosed sensitive and confidential location information, constituting an  
28

1 egregious breach of social norms. This is evidenced by, inter alia, Supreme Cour  
2 precedent, legislation enacted by Congress and the California legislature, rules  
3 promulgated and enforcement actions undertaken by the FTC, petitions and litigation  
4 initiated in the United States and abroad, and Defendants’ own statements.  
5

6 135. Plaintiff and the California Subclass Members were harmed by the  
7 intrusion into their private affairs as detailed throughout this Complaint.  
8

9 136. Defendants’ actions and conduct complained of herein were a substantial  
10 factor in causing the harm suffered by Plaintiff and California Subclass Members.  
11

12 137. As a result of Defendants’ actions, Plaintiff and California Subclass  
13 Members seek damages and punitive damages in an amount to be determined at trial.  
14 Plaintiff and California Subclass Members seek punitive damages because  
15 Defendants’ actions—which were malicious, oppressive, and willful—were  
16 calculated to injure Plaintiff and California Subclass Members and were made in  
17 conscious disregard of Plaintiff’s and California Subclass Members’ rights.  
18

19 138. Punitive damages are warranted to deter Defendants from engaging in  
20 future misconduct.  
21

22  
23 **COUNT VI**  
24 **California’s Unfair Competition Law (“UCL”), California Business &**  
25 **Professions Code § 17200, et seq.**  
26 **(Plaintiff and the California Subclass Members v. All Defendants)**

27 139. Plaintiff re-alleges and incorporates by reference all the allegations  
28 contained in the foregoing paragraphs as if fully set forth herein.

1 140. Plaintiff's minor child and members of the California Subclass are  
2 residents of California and used TikTok in California while under the age of 13.

3  
4 141. At all times mentioned herein, Defendants each engaged in "trade" or  
5 "commerce" in California in that they each engaged in the advertising, offering for  
6 sale, sale, and distribution of property or any other articles, commodities, or things of  
7 value in California.  
8

9 142. Defendants each engaged in consumer-oriented acts through the  
10 offering, promotion, and/or distribution of the TikTok, which significantly impacted  
11 the public because TikTok is used nationwide, including in California, and there are  
12 millions of users, including Plaintiff's minor child and members of the California  
13 Class.  
14

15  
16 143. Cal. Bus. & Prof. Code § 17200, et seq. (the "UCL") broadly prohibits  
17 "unfair competition", which the UCL defines as including "any unlawful, unfair or  
18 fraudulent business act or practice and unfair, deceptive, untrue or misleading  
19 advertising[.]" California courts have noted that "the differences [between the UCL  
20 and FTC Act] are not of a degree to impair comparison" and that unfair acts  
21 respectively proscribed in the two statutes "appear practically synonymous." *People*  
22 *ex rel. Mosk v. Nat'l Rsch. Co. of Cal.*, 201 Cal. App. 2d 765, 773, 20 Cal. Rptr. 516,  
23 521 (Ct. App. 1962). As a result, California courts deem "decisions of the federal  
24 court [construing the FTC Act] are more than ordinarily persuasive." *Id.*  
25  
26  
27  
28

1 144. Defendants violated Cal. Bus. & Prof. Code § 17200, et seq. by  
2 engaging in the unfair acts or practices proscribed by Cal. Bus. & Prof. Code §  
3 17200, et seq. outlined herein.  
4

5 145. The UCL prohibits any “unlawful,” “fraudulent,” or “unfair” business  
6 act or practice and any false or misleading advertising. In the course of conducting  
7 business, Defendants committed “unlawful” business practices by, among other  
8 things, making the representations and omissions of material facts, as set forth more  
9 fully herein, and violating Civil Code §§ 1572, 1573, 1709, 1711, 1770(a)(5), (6), (7),  
10 (9), and (16), and Business & Professions Code §§ 17200, et seq., 17500, et seq., and  
11 the common law.  
12  
13

14 146. Plaintiff alleges violations of consumer protection, unfair competition,  
15 and truth in advertising laws in California, resulting in harm to consumers.  
16 Defendants’ acts and omissions also violate and offend the public policy against  
17 engaging in false and misleading advertising, unfair competition, and deceptive  
18 conduct towards consumers. This conduct constitutes violations of the UCL’s  
19 “unfair” prong. There were reasonably available alternatives to further Defendants’  
20 legitimate business interests other than the conduct described herein.  
21  
22  
23

24 147. As set forth above, Defendants at all times had actual knowledge of their  
25 own noncompliance with COPPA and other applicable privacy-related laws. Further,  
26 Defendants at all times had actual knowledge of their collection of the Personal  
27 Information of Plaintiffs and California Subclass members and the tracking, profiling,  
28

1 and targeting of those children for lucrative behavioral advertising.

2 148. As set forth above, Defendants intentionally designed TikTok to, among  
3 other things, attract minor children by making child-directed content available to  
4 them so that TikTok could collect the Personal Information for substantial  
5 commercial gain.  
6

7 149. Defendants have engaged, and continue to engage, in conduct that is  
8 likely to deceive members of the public. This conduct includes failing to disclose that  
9 Defendants were collecting and disseminating the private information of minors  
10 without parental notice or consent.  
11

12 150. This information is important to consumers, including Plaintiffs, because  
13 disclosure of PII creates a substantial risk of future identity theft, fraud, or other  
14 forms of exploitation.  
15

16 151. TikTok was aware at all times that a significant portion of its users were  
17 under the age of 13 and nonetheless collected the Personal Information of those  
18 children for the purpose of serving those children behavioral advertising for  
19 substantial commercial gain. After entering into a Permanent Injunction with the  
20 United States in 2019 intended to prohibit Defendants from their continued collection  
21 or use of the Personal Information of children under the age of 13, Defendants  
22 purposefully sought to undermine their compliance through, among other practices,  
23 implementation of a woefully inadequate age-gating system, and monitoring policies  
24 and procedures designed to allow them to continue knowingly collecting and using  
25  
26  
27  
28



1 the Personal Information of children.

2 152. Defendants have engaged in unconscionable, deceptive, or unfair acts or  
3 practices, which constitute unfair competition.  
4

5 153. Defendants systematically collected, used, and/or disclosed Personal  
6 Information from children under 13 in violation of COPPA, and therefore the FTC  
7 Act, by:  
8

- 9 • Failing to provide sufficient notice of the information Defendants  
10 collected, or the information that was collected on Defendants' behalf,  
11 online from children under 13, how Defendants used such  
12 information, their disclosure practices, and all other required content,  
in violation of Section 312.4(d) of COPPA, 16 C.F.R. § 312.4(d);
- 13 • Failing to provide direct notice to parents of the information  
14 Defendants collected, or the information that was collected on  
15 Defendants' behalf, online from children under 13, how Defendants  
16 used such information, their disclosure practices, and all other  
required content, in violation of Section 312.4(b) and (c) of COPPA,  
17 16 C.F.R. § 312.4(b)-(c);
- 18 • Failing to obtain verifiable parental consent before any collection or  
19 use of Personal Information from children under 13, in violation of  
Section 312.5 of COPPA, 16 C.F.R. § 312.5; and
- 20 • Failing to establish and maintain reasonable procedures to protect the  
21 confidentiality, security, and integrity of Personal Information  
22 collected from children under 13, in violation of Section 312.8 of  
COPPA, 16 C.F.R. § 312.8.

23 154. Violations of COPPA and the accompanying FTC regulations “shall be  
24 treated as a violation of a rule defining an unfair ... act or practice prescribed under  
25 15 U.S.C. § 57a(a)(1)(B).” 15 U.S.C. § 6502(c). These rules define unfair acts or  
26 practices in or affecting commerce within the meaning of 15 U.S.C. § 45(a)(1), which  
27  
28

1 is the model for the various consumer protection statutes in the several states,  
2 including the Cal. Bus. & Prof. Code § 17200, *et seq.*<sup>6</sup>

3  
4 155. Accordingly, Defendants engaged in unfair and unlawful trade acts or  
5 practices in violation of Cal. Bus. & Prof. Code § 17200, *et seq.*, which is modeled  
6 after, proscribes the same conduct as, and gives deference to the definitions of the  
7  
8 FTC Act.

9 156. Defendants’ conduct is unfair, immoral, unethical, oppressive,  
10 unscrupulous and substantially injurious to consumers, and there are no greater  
11  
12 countervailing benefits to consumers or competition.

13 157. Plaintiff and members of the California Subclass could not have  
14 reasonably avoided injury because Defendants each took advantage of the lack of  
15  
16 knowledge, ability, experience, and/or capacity of consumers—in this case children  
17 under 13—to their detriment.

18 158. Consumers like Plaintiffs and the California Subclass did not that they  
19  
20 were giving their PII to Defendants or that Defendants were failing to safeguard such  
21  
22 PII.

23 159. Defendants willfully engaged in the unfair and unlawful acts described  
24 herein and knew or recklessly disregarded the fact that they violated the Cal. Bus. &  
25  
26 Prof. Code § 17200, *et. seq.*

27 <sup>6</sup> See 16 C.F.R. § 312.1 (COPPA “prohibits unfair or deceptive acts or practices in  
28 connection with the collection, use, and/or disclosure or Personal Information from and  
about children on the internet.”).

1 160. Plaintiffs and members of the California Subclass were harmed by  
2 Defendants' practices described herein, which were a substantial factor and caused  
3 injury in fact and actual damages to Plaintiffs and members of the California  
4 Subclass.  
5

6 161. As a direct and proximate result of Defendants' unfair and unlawful acts  
7 and practices in violation of the Cal. Bus. & Prof. Code § 17200, *et seq.*, Plaintiff and  
8 members of the California Subclass have suffered and will continue to suffer an  
9 ascertainable loss of money or property, real or personal, and monetary and non-  
10 monetary damages, as described herein, including, *inter alia*, the loss of the value  
11 and/or diminishment in value of their Personal Information and the loss of the ability  
12 to control the use of their Personal Information, which allowed Defendants to profit  
13 at the expense of Plaintiff and members of the California Subclass. Such an injury is  
14 not outweighed by any countervailing benefits to consumers or to competition.  
15  
16  
17

18 162. Because Defendants' misconduct is ongoing and continuing, prospective  
19 injunctive relief is necessary. Absent injunctive relief, Defendants may continue to  
20 collect consumers' PII while failing to adequately safeguard such PII.  
21

22 163. As outlined herein, there is tangible value in Plaintiff and members of  
23 the California Subclass's Personal Information. Plaintiffs and members of the  
24 California Subclass have lost the opportunity to receive value in exchange for their  
25 Personal Information.  
26  
27  
28

1 164. Defendants' monetization of Plaintiff's minor child's and members of  
2 the California Subclass's Personal Information demonstrates that there is a market for  
3 their Personal Information.  
4

5 165. Plaintiffs' and members of the California Subclass's Personal  
6 Information is now in the possession of Defendants, who have used and will use it for  
7 their financial gain.  
8

9 166. Defendants' retention of Plaintiffs' and members of the California  
10 Subclass's Personal Information presents a continuing risk to them as well as the  
11 general public. Plaintiffs and members of the California Subclass seek relief for the  
12 injuries they have suffered as a result of Defendants' unfair and unlawful acts and  
13 practices, as provided by Cal. Bus. & Prof. Code § 17200, et seq. and applicable law,  
14 including all actual damages and attorneys' fees and costs, treble damages, statutory  
15 damages, and restitution, as well as an injunction requiring Defendants to each  
16 permanently delete, destroy or otherwise sequester the Personal Information collected  
17 without parental consent, requiring Defendants to provide a complete audit and  
18 accounting of the uses of the Personal Information by them and any other third  
19 parties, and other appropriate injunctive and/or declaratory relief.  
20  
21  
22  
23

24 167. Unless restrained and enjoined, Defendants will continue to engage in  
25 the above-described conduct. Accordingly, injunctive relief is appropriate.  
26

27 168. Plaintiff, on behalf of himself and all others similarly situated, seeks  
28 restitution from Defendants of all money obtained from Plaintiff and the other

1 members of the California Subclass collected as a result of unfair competition, an  
2 injunction prohibiting Defendants from continuing such practices, corrective  
3 advertising, and all other relief this Court deems appropriate, consistent with  
4 California Business & Professions Code § 17203.  
5

6  
7 **PRAYER FOR RELIEF**

8 **WHEREFORE**, Plaintiffs, individually and on behalf of the other members of  
9 the Classes alleged herein, respectfully requests that the Court enter judgment as  
10 follows:  
11

- 12 A. For an order certifying the Class under Rule 23 of the Federal Rules of  
13 Civil Procedure and naming Plaintiffs as the representatives for the  
14 Classes and counsel for Plaintiffs as Class Counsel;
- 15 B. For an order declaring the Defendants' conduct violates the statutes and  
16 causes of action referenced herein;
- 17 C. For an order finding in favor of Plaintiffs and Class Members on all  
18 counts asserted herein;
- 19 D. Ordering Defendants to pay for lifetime credit monitoring and dark web  
20 scanning services for Plaintiffs and the Classes;
- 21 E. For compensatory, statutory, and punitive damages in amounts to be  
22 determined by the Court and/or jury;
- 23 F. For prejudgment interest on all amounts awarded;
- 24 G. For an order of restitution and all other forms of equitable monetary  
25 relief requiring the disgorgement of the revenues wrongfully retained as  
26 a result of the Defendants' conduct;
- 27 H. For injunctive relief as pleaded or as the Court may deem proper; and
- 28 I. For an order awarding Plaintiffs and Class Members their reasonable  
attorneys' fees and expenses and costs of suit, and any other expense,  
including expert witness fees; and

1 J. Such other relief as this Court deems just and proper.  
2

3 **DEMAND FOR JURY TRIAL**

4 Pursuant to Federal Rule of Civil Procedure 38(b), Plaintiffs demand a trial by  
5 jury of all claims in this Complaint and of all issues in this action so triable as of  
6 right.  
7

8 DATED: November 15, 2024

9 Respectfully submitted by:  
10

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